



POLICY FOR EDUCATION AND YOUTH GROUPS

17 December 2024

The National Air Force Museum of Canada Education Department Group Visit Guidelines

1. This policy provides guidelines for all education and youth groups visiting the National Air Force Museum of Canada (NAFMC)
2. The NAFMC Education Department offers hands-on, STEM-focused programming for students in grades K through 10. Programs are designed to facilitate and enhance each group's educational experience. Our expert facilitators utilize the Museum's extensive artefact collection and their own real world experience to deliver inspiring and engaging programs. The Museum values and respects our diverse guests, volunteers, and staff, and extends the expectation of mutual respect to our visitors.
3. All groups and their students are expected to be:
 - a. Responsible
 - i. Arrive on time. Contact the Museum if the group schedule changes.
 - ii. Students must be accompanied and supervised by an adult at all times. Please refer to student ratios provided by our Education Department.
 - iii. Students may carry a sealed water bottle (containing water only) while touring the Museum. No other beverages are permitted.
 - b. Respectful
 - i. The Museum strictly prohibits offensive, disrespectful, or harassing behaviour.
 - ii. Stay within designated tour areas. Do not cross stanchions or barriers, and refrain from touching, climbing, or entering exhibits unless permitted by Museum personnel.
 - iii. Maintain appropriate conduct with no running, loud noises, or disruptive behaviour that may disturb the experience of other visitors.
 - iv. Follow the direction provided by Museum staff and volunteers.
 - c. Courteous
 - i. Avoid yelling, using profane language, or playing audible music without headphones.
 - ii. Respect the accessibility needs of visitors by allowing access to elevators, washrooms, and other services.
 - d. Responsive
 - i. Follow guidance provided by Museum staff, volunteers, or first responders concerning health, safety, and security.



NATIONAL AIR FORCE MUSEUM OF CANADA
MUSÉE NATIONAL DE LA FORCE AÉRIENNE DU CANADA

HOME OF THE RCAF MEMORIAL COLLECTION
FOYER POUR LA COLLECTION COMMÉMORATIVE DE L'ARC

- ii. Comply with reasonable requests or instructions given by Museum personnel.
4. Groups or students who violate Museum policy or disregard staff instruction may be asked to leave. Noncompliance could affect future access to the Museum.
 - a. The Museum's program facilitators are volunteering their time to enrich your learning experience; disruptive student behaviour will not be tolerated.
 - b. Supervising adults are expected to address disruptive behaviour within their group. Persistent disruptions or failure to comply may lead to the student being removed from the program.
 - c. Any incidents resulting in damage to Museum property or visitor injury will result in the student's removal from the Museum and may involve law enforcement.